



## **COMPANY ROLE**

**IT Support Specialist** 

# PROJECT ROLE / FOCUS AREAS

Mac OS

Windows Operating System

Square POS

Website maintenance

Customer service

## **EDUCATION**

BS Information Technology, Columbia Southern University, 2022

## **ALISHA MCKINLEY**

## IT Support Specialist

Alisha McKinley is an IT Support Specialist on The Water Institute's IT Team and focuses on minimizing technical issues, updating/maintaining equipment, and addressing IT related concerns. Alisha earned her bachelor's degree from Columbia Southern University majoring in Information Technology.

Alisha's experience was with Weaver Wireless Consultants where she focused on performing one on one training courses with individuals and businesses to better their knowledge of their technology and software. In addition to performing training, she would set up workstations, laptops, cellphone, tablets, and more.

## **PROFESSIONAL EXPERIENCE**

2022-Present: IT Support Specialist, The Water Institute

2019-2022: Lead IT Technician, Weaver Wireless Consultants LLC

2019: Food Service Worker, Geisinger Medical Center